



Cost effective enterprise solutions for any size organization



About Enterprise Solutions 365 (ES365)

We are [Enterprise Solution Architects](#) who offer information technology consulting services that delivers [cost effective](#) Enterprise Grade solutions for [any size organisation](#).

Many organisations cannot justify the permanent employment of solution architects to deliver effective solutions that meets business needs or takes advantage of new opportunities. Through our proven solutioning methodology we will assess, evaluate, design and select, propose and assure design delivery.

We have a significant experience base built on a number of large public and private sector organisations that we leverage to add value to your business. Our expertise lies in delivering pragmatic and affordable best of breed information technology solutions that are aligned with technology industry frameworks, methodologies and standards.

Under our guidance, we also offer [managed services](#) that can be delivered remotely as well as a number of other packaged services - these are detailed in the pages that follow.

For insight into our core service and product offerings, see the [Services](#) and [Products](#) pages on our website: <http://www.solutions365.co.za>.

What Sets Us Apart from the Rest?

ES365 is not a recruitment company or a body shop, we offer managed consulting services and remain continually engaged with you as the client and with the consultants that we place with you.

We are also not enterprise architects producing purely academic and strategic outcomes, our delivery is tangible and pragmatic. The objective is always to deliver usable solutions that combine process and technology to add business value.

Our consultants are senior professionals with proven track records and significant experience in multiple areas of information technology, including solution architecture, analysis, testing and process design.

We understand that you may not need a full time employee to service your existing needs, ES365 provides consultants on a negotiated time basis. Example: You may need a solution architect, systems engineer or DBA for 40 hours a month based on the requirements of a particular project that you are executing.

Our solutioning goes beyond the technical and includes a holistic assessment of systemic issues so as to resolve issues at root cause for permanent resolution. This may involve both re-engineering your processes as well as process automation.

Whilst our core expertise resides in enterprise solutioning, the job is not done after analysis and solution proposal. We remain engaged throughout the project delivery phase with our testing competency and through ensuring adherence to design with our solution architects.

ES365 also provides managed operational staff such as analysts, architects and DBAs. We continually engage with operational staff as well to ensure that systemic issues and opportunities for optimisation are identified early for continual operational improvement.

Our focus is always quality, enterprise grade solution delivery with a focus on cost reduction and cost avoidance in the pursuit of business value.

Managed Infrastructure Services

The following managed services are offered remotely and/or on premise:

- System Administration
 - Microsoft and Linux
- Database Administration Services
 - Microsoft, Oracle, Sybase, MySQL
- Network Administration
 - Cisco, HP
- SAN Administration
 - IBM, EMC.
- Virtualisation Administration
 - VMWare, Microsoft.
- Network Security / Threat Management Administration
 - Cisco, Fortinet

Assessment and Review Services

Contact us for more information on your requirements

- Business Systems Review
 - Transfer Agency
 - Fund Accounting / Asset Admin
 - Life Co.'s
 - Invest One, HiPort, Decalog,
 - FlexCube, Silica, Eagle, B
- Business Process Review
- Project Office Capability Review (PMO)
- Infrastructure Architecture Review
- Database Architecture Review
- Database Performance Audit
- Database Security Audit
- Cloud Readiness Assessment
- Microsoft Code Assessment

Strategy and Design Services

The following fully documented and systemised strategy and design services are available, please enquire further on your individual requirements:

- Technology Roadmap Development
- Enterprise Solution Design
 - Infrastructure
 - Data Centre
 - Applications
 - Networks
 - Platforms
- Cloud Strategy Development
- Cloud Integration Design

Change Services

- Database Upgrades and Migrations
- Operating System Upgrades and Migrations
- Back office Upgrades and Migrations
 - MS Exchange, Citrix

Managed Resources

- Developers
 - Microsoft Stack (.Net, C# etc.), Unix/Linux based (PHP etc.)
 - BI Developers
 - Digital
 - GIS
- Infrastructure
 - DBA
 - System Administrators
 - Cloud Specialists
 - Network Administrators
- Business Analysts
- Security Specialists

Core Consulting Services

Business and Systems Analysis

Scope: Business Process / Data / Databases / Applications / Infrastructure / Networks

- Stakeholder engagement / Requirements Elicitation
- Problem / Root-cause analysis
 - Investigation (Performance / Stability / Other)
 - Recommendation (Corrective Actions)
- Technical requirements analysis from business requirements.
- Assessment of current state (AS-IS)
- Recommendations for future state (TO-BE)
- Documentation and communications

Enterprise Solution Architecture

Scope: Data / Applications / Systems Integration / Infrastructure

Consultancy is practiced according to a number of industry frameworks, methodologies and standards including TOGAF, ITIL, ISACA (COBIT, IRM), and PMI.

- Technology Strategy
 - Technology Roadmap development
 - Technology Business Case / Investment Proposal development
 - Target selection – RFI / RFP / vendor and product selection on business requirements.
 - Technology Portfolio Management
 - Senior Stakeholder engagement / Solution Benefits buy-in.
 - Development of position papers, white papers, etc.
 - Development of technology related process and methodology.
- Solution Design, including:
 - Business / IT requirements engagement
 - Translating Business requirements to Solution requirements.
 - Infrastructure design
 - Cloud solution design
 - Networks (LAN, WAN, Wi-Fi, Routers, Switches)
 - Monitoring, Alerting and Diagnostics
 - Threat management (Firewalls, IPS/IDS, Malware, AV, VPN)
 - Claims-based authentication – On-premise / Cloud / Customer.
 - End user computing (Desktop image creation / Deployment)
 - Data centre / Hosting
 - Virtualization
 - Storage
 - Databases (Oracle, IBM DB2, Microsoft)
 - Unified Communications (Lync / Skype for Business)
 - Integration design (Middleware, Managed File Transfer)
 - Application design.
 - Information Architecture (on SharePoint platform – Extranet, Document & Records Lifecycle Management, Workflow, Enterprise Search)
 - Data Architecture (Management / Standards / Modelling / Architecture / Security / Quality)
 - Unified Contact Centre design

- Solution Delivery Consulting, including:
 - Project engagement
 - Planning
 - Technical Work Breakdown Structure
 - Technical Risk management
 - Communications (Buy-in / Design / Change Management / Reporting)
 - Documentation
 - Skills / Resourcing design and identification
 - Technical lead / Consultancy
 - Vendor engagement
 - Managing Adherence to Design (Quality management)
 - Technical Risk mitigation and bench Testing.
 - Managing Transition to Support.
 - Project communications / Technical change management.

Solution Implementation and Support Services

- Data centre / Hosting
- Virtualization (VMWare / Hyper-V)
- Operating System platforms and related services (Windows / Linux)
- Storage and Backup (NL / SAN / NAS)
- Networks (LAN, WAN, Wi-Fi, Routers, Switches)
- Monitoring, Alerting and Diagnostics
- Threat management (Firewalls, IPS/IDS, Malware, AV, VPN)
- Claims-based Authentication – on premise to cloud, on premise to customer.
- End user computing (Desktop image creation / Deployment)
- Databases (Oracle, IBM DB2, Microsoft)
- Unified Communications (Lync / Skype for Business)
- Unified Contact Centre (Lync / Skype for Business)
- SharePoint platform
 - Hosting / Optimization / Scalability / Resiliency (HA/DR) / Recoverability
 - Platform Development: Content / Extranet, Document & Records Lifecycle Management, Workflow, Enterprise Search.
- Data Integration (Managed File Transfer)

Resourcing Services

ES365 can supply onsite supervised resources to perform analysis, solution design, implementation and support of analysis and design outcomes on an ongoing / operational basis.

Our Products

GoAnywhere MFT from Linoma Software (US) is our Advanced Managed File Transfer solution that runs on just about any platform and can transfer and transform files and data from any source to any destination. Learn more: <http://www.solutions365/GoAnywhere MFT>

Anywhere 365 from Workstream People (NL) is our Advanced Skype-for-Business and Lync Unified Contact Centre (UCC) solution. Learn more: <http://www.solutions365/Anywhere 365>.

ES365 offers a number of **value added services** for the above products, including:

- Software Licensing and Assurance
- Implementation services, including:
 - Requirements Analysis and Solution Proposal
 - Documented Solution Design
 - Documented Engineering Design
 - Installation and Configuration
- Training
- Anywhere 365 Customization and Development
- GoAnywhere Package Development
- Support and Maintenance

Contact Us

Adiel Kader

Mobile: +27 82 820 6114

Email: adiel@solutions365.co.za

Uthmaan Hendricks

Mobile: +27 83 676 0244

Email: uthmaan@solutions365.co.za